



HEALTH AND SAFETY



Ashfield Homes Limited has a Health and Safety Policy, and will take all reasonable and practical steps to ensure that anything that it is responsible for is maintained in a good condition, in order to minimise any risk to your health or safety.

If you have any concerns about:

- The property, or block of flats, where you live, or
- The area where you live

You should speak to your Tenancy Support Officer as soon as possible, or report the problem to

01623 457999

If you wish to see a copy of the Company's Health and Safety Policy, or make any comments about it, please speak to your Tenancy Support Officer, or ask for a 'Comments Form'.

ہر زانیاریہک دہریارہی ٹاشفیلڈ ہومس کہ بہ زمانی ٹینگلیزی نوسراوہ نہتوانریت بو زمانی کوردی تہرجومہ بکریٹ۔ تکایہ داوای زانیاری زیاتر لہ نہندامیکی دستہی فرمانبہران بکہ۔

Ashfield Homes 印製的所有英文刊物，都可翻譯成中文。請聯絡本處職員，查詢詳情。

ایشفیلڈ ہومز سے متعلق انگریزی زبان میں دستیاب کسی بھی معلومات کا اردو زبان میں ترجمہ فراہم کیا جاسکتا ہے، مزید معلومات کے لیے برائے مہربانی اسٹاف کے کسی رکن سے بات کریں۔

અંગ્રેજીમાં લખેલ એશફીલ્ડ હોમ્સની કોઈ પણ માહિતી ગુજરાતીમાં તરજૂમો થઈ શકે - કૃપા કરી વધારે વિગત માટે સ્ટાફના સભ્યને પૂછો

Wszelkie informacje dotyczące Ashfield Homes napisane po angielsku mogą być przetłumaczone na język polski - o dalsze szczegóły proszę zapytać osobę z personelu.

Any Ashfield Homes information is available in large print, audio, Braille and other languages. Please contact Jeanette Worthington, Tenant Participation Officer on 01623 608921 or textphone 01623 608989.



HOW TO CONTACT ASHFIELD HOMES



Tenancy Support Service "Unlocking the Potential"

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www.ashfieldhomes.co.uk



TEXTPHONE AND MINICOM SERVICE



Welcome to the Ashfield Homes Textphone and Minicom Service

If you have difficulty using a voice telephone because you cannot hear what the caller is saying, or you cannot speak back to them, then you may be using a Textphone

Ashfield Homes as a Textphone which allows you to send a typed message instead of speaking, and we will reply to your Textphone with a typed response

If you have a Textphone, you can contact Ashfield Homes Ltd on the following number:

01623 608989

**ASHFIELD HOMES
STRENGTHENING THE LINK
TO FIND OUT WHAT YOU THINK!**

EMERGENCY?

Ashfield Homes housing services, including the Tenancy Support Service, is normally available between 8.30am and 5.00pm, Monday to Friday (except Bank Holidays).

Your Tenancy Support Officer will help you to make a list of contact telephone numbers for people or agencies/organisations you may wish to contact in the event of an emergency situation.

You will also find a list of Useful Contact numbers in your tenancy Support Service Handbook.

If there is a problem with your property, or you wish to leave a message for your Tenancy Support Officer after 6.00pm. Monday to Friday, or at weekends, you can ring the

Ashfield Homes Emergency Contact Number:

01623 457999

Any Comments about Ashfield Homes?

**Ring our
TENANT CONSULTATION HOTLINE
Freephone (0800) 9520198**