

EXCHANGES AND TRANSFERS

Exchanges

If you are already an Ashfield Homes or Housing Association tenant or a tenant of another Council, you may be able to move home by exchanging with another tenant or getting a transfer. Exchanges are a good way to help yourself and may prevent you having to wait for sometime on our transfer list. Remember: you are not limited to who you exchange with it may also be with a tenant of a different Council or a Housing Association or another Landlord. You can do this by finding a tenant who wishes to swap with you

Ashfield Homes operates it own on-line mutual exchange scheme which is called :-



You can register on line by visiting our website: www.ashfieldhomes.co.uk or by calling in to any of our Property Shops for a registration form.

Following receipt of your form we will initially send you details of other Swappas' then your details will be placed in a SwappaHome book which can be viewed in all of our property shops and on the Ashfield Homes website if you are in agreement. If you wish we can take a photograph of your property and advertise it in the windows of the Property Shops.

When you find a property which you think may be suitable, it is up to you to contact the tenant directly. You will both need to complete a Mutual Exchange form which can be collected from any office. We will need to need to visit your property prior to any decision made. It may be that we are unable to authorise an exchange because of rent arrears or condition of you property or that we think the accommodation you want to move to is unsuitable for your needs.

Transfers

If you wish to move from one council property to another, collect an application form from any Property Shop. With the information you provide your application will be registered and you will be given a "points score" based on your housing needs. **Please note: before you will be allowed to move, your property will be inspected to ensure it has been maintained to a satisfactory standard. In addition to the above your rent will need to be clear.**

HOMESWAP/HOMES MOBILITY SCHEME

Homeswap discontinued service on 20 January 2007, however the organisation is offering a replacement service called **HomeSwapper**. A replacement web site has been set up to replace Homeswap. We have not evaluated the site, however you may wish to take a look. It is called www.homeswapper.co.uk and claims to automatically compare every new property against your requirements and will alert you by email or text message to your phone.

The full HomeSwapper service launched in February. Please note that HomeSwapper is not run by Ashfield Homes and we make no claims about its effectiveness.